

GOA ZONE
Zonal Office, Information Technology Department
1st floor, Star House, Patto Plaza,
Panaji, Goa – 403 001

Ref. No. ZO/IT/AK/2025-26/048

Date: 11.07.2025

TENDER NOTICE

Comprehensive onsite annual maintenance contract for maintenance of UPS and Batteries installed at various Branches/offices in Bank of India, Goa Zone

1. Project Specific Terms & Conditions

Tender Reference	ZO/IT/AK/2025-26/048
Purpose	Request for Quotations for Comprehensive onsite annual maintenance contract for maintenance of UPS and Batteries installed at various Branches/offices in Bank of India, Goa Zone
Tender Start date	11.07.2025
Last date and time for Submission of Sealed Tender bid	31.07.2025 @ 16:00Hrs
Bid submission mode	Submission as per the procedure by hand delivery / speed post / registered post / courier to the address mentioned below, so as to reach on or before 28.07.2025 @ 16:00Hrs
Tender Fees	Rs. 1,000/- DD to be drawn favoring “Bank of India” payable at Panaji, Goa towards Tender Document Cost as well as Participation fees which is non refundable irrespective of whether the tender is accepted and contract is awarded or not
Bid Security	Demand Draft (DD) of Rs 50,000 (Rupees Fifty Thousand Only) favoring “Bank of India” which will be retained till finalization of the L1 bidder.
Date of Opening of Technical Bid	31.07.2025
Address of Communication and submission of bid	Bank of India, Zonal Office, Goa Zone, Information Technology Department, 1st floor, Star House, Patto Plaza, Panaji, Goa – 403 001 Email- Goa.IT@bankofindia.co.in
Contact details	Ms. Aditi Kadkade (8806972697) Mr. Deepak Kumar (8369419217)
Validity of Rate Contract	1 year (from 01.09.2025 to 31.08.2026) with provision to extend by 2 more years based on vendor performance

2. Bidders Qualification Criteria

- 2.1 The Bidder should be a reputed one with service center in Goa. Evidence confirming the same to be submitted.
- 2.2 The Bidder must have at least one service engineer dedicated to all the branches who will be contacted for any issue resolution. KYC and Employment ID card of the engineer to be submitted.
- 2.3 Bidder for the UPS should be registered company in India as per Companies Act 1956/2013 and should be in business in the field for a minimum period of 5 years as on the date of the RFP. Bidder to submit Certificate of Incorporation evidencing the same.
- 2.4 Bidder should be an ISO 9001 certified company. Latest Valid ISO Certificate should be submitted.
- 2.5 Bidder for the UPS should have registered an average turnover (exclusive of the turnover of associate companies /Parent companies) of at least Rs. 5 Crores (Five Crores) in the last 3 financial years. Bidder to submit Annual reports of 2021-22, 2022-23 and 2023-24. In case the final audited accounts yet to be published, CA certified provisional results should be attached.
- 2.6 The Bidder should have a previous UPS and Battery maintenance contract for at least three years with any Government Departments/ Public Undertaking/Autonomous Body/Corporates. Bidder to submit Purchase Orders.
- 2.7. The Bidder should not have been blacklisted by any PSB or Govt organization. Self-undertaking to be submitted by the bidder in same regard.
- 2.8 The Bidder must submit minimum three satisfactory performance certificates against latest new UPS and Battery AMC services contracts completed (contract period of minimum 1 year), from Government Departments/ Public Undertaking/Autonomous Body/Corporates.

3. Scope of Work

- 3.1 The said contract pertains to maintenance of all types of UPS systems and Batteries installed at our branches/ offices. The Bidder should be able to provide onsite repair and services for all models of UPS and Batteries.
- 3.2 Bidder should attend the calls **in-person** within 4 hours after receiving complaint (telephonic call or written) regardless of the machines being under warranty or out of warranty and submit the call report.
- 3.3 If UPS/Batteries are under warranty, bidder should raise the ticket with respective manufacturer/supplier and coordinate/follow up with them till the resolution of the issue. In a meantime, till the issue gets resolved, standby UPS/Batteries must be provided at the site to avoid any business loss.
- 3.4 Branch must be operational at any cost by providing standby UPS/Batteries in case of any issue. Branch should not be down because of UPS/Battery issue for more than 4 hours.
- 3.5 Minimum one visit has to be made to each branch in each quarter for Preventive Maintenance (PM) activity to ensure water supply to the Batteries and proper cleaning/maintenance of the UPS/Battery. Every quarter, Bidder needs to provide PM report. Annual Maintenance Contract Amount shall be payable in equal quarterly installments after the completion of the respective quarter upon submission of invoice and PM reports for each branch as mentioned above

- 3.6 The branch wise list of UPS and Batteries provided with this tender document (Annexure -VI) is tentative. L1 Bidder should deploy their service engineer to all the branches of our zone and update the inventory. Based on the revised inventory, the total tender value will also undergo change. Latest updated inventory should be provided to the Bank as and when requested during the contract period.
- 3.7 During the contract period, some of the UPS items may attain “End of Life”. Bidder will be required to notify the Bank list of such assets beforehand to enable Bank to procure replacement for such UPS.
- 3.8 Bank reserves the right to shift any of the UPS to any other place/branch as per the requirement of the Bank during the contract period. Bidder should provide continued maintenance service irrespective of these changes at the same agreed rates.
- 3.9 During the tenure of the contract, if new UPS/Battery is delivered at the Branch/E-gallery, same should be covered under this contract from immediate effect.
- 3.10 This comprehensive onsite contract includes repairs and replacement of spare parts including transformers, circuit cards, cooling fans, wires and cables without any extra payment. The Bidder at their own cost will be responsible for supply and replacement of parts that are defective in the UPS equipment. Sufficient quantity of spares/standby should be maintained to enable replacement within 24 hours.
- 3.11 Bidder will have to pay liquidated damages to Bank @ 1% of the contract value per day or part thereof, subject to maximum of 5%, for delay in any service as per the tender, beyond due date, if the delay is caused owing to reasons attributable to the Bidder. If LD exceeds the maximum of 5%, Bank may de-list the Bidder from participating any of our banks tender in future for a period of two years.
- 3.12 Successful bidders shall provide call logging and tracking facility through provision of toll-free number facility/Telephone number. Contact details of Call coordinator and service engineer should be made available to the branch.
- 3.13 Bidder is required to provide Bank with Helpdesk/ Call Resolution statistics on fortnightly basis or as advised by the Bank from time to time. The details should include Date& time of complaint, Branch which raised the complaint, Nature of complaint, Respose time.
- 3.14 Service Engineers should be available on all working days (Monday to Saturday) during the office hours from 9am to 7pm. The engineers may also have to work after office hours or holidays if necessary.

4. Prices & Taxes

- 4.1 The quoted Battery/UPS cost shall include all charges.
- 4.2 No charges relating to transportation, Hamali charges, coolie charges, loading unloading charges will be paid by the Bank. Cost relating to the same should be included in the quoted price.
- 4.3 The Bidder shall always try to repair the UPS at the installed site only. In extreme cases only they are allowed to shift outside for repairs. Bidder shall be responsible and bear all the costs involved in shifting of UPS in case repairing requires shifting of the UPS/Battery to other places where the Bidder is required to transport the said UPS/Battery to any destination (branches/offices of Bank of India, repairing shop or to the place of the Bidder for repair), all costs including insurance, storage, transportation and related costs including damages shall be borne/arranged by the Bidder and all these costs are deemed to be included in the AMC price/amount. If immediate rectification/repair cannot

- be done, Bidder should provide stand by UPS/Battery before shifting the UPS system from the branch. Cost of shifting of standby should be borne by Bidder only.
- 4.4 Quoted prices shall be exclusive of all taxes. Taxes at the rate applicable as on date of invoice shall be paid by the Bank.
- 4.5 Prices quoted by the Bidder for the batteries / UPS shall remain fixed for a period of one year from date of intimation from the bank to the successful bidder and Bidder should be ready to supply at the same cost during the said one year period. At the end of the one year contract period, the same may be extended for one more year at the discretion of the bank.
- 4.6 Prices should be furnished as per Commercial bid in Annexure-VI.
- 4.7 A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.

5. Performance Guarantee Amount

- 5.1 The successful Bidder has to furnish Performance Guarantee in the name of Bank of India, Goa Zone for an amount equal to 5% of the contract value which will be released to the bidder on successful completion of the contract. after deduction of any penalty imposed on the bidder for failure of services if any. No interest will be paid on the said amount held by the Bank till expiry of the warranty period.
- 5.2 Bank reserve its right to deduct from the Performance Guarantee Amount on the following grounds:
- 5.2.1 The selected Bidder commits a breach of any of the terms and conditions of the tender/contract.
- 5.2.2 The selected Bidder becomes insolvent or goes into liquidation voluntarily or otherwise.
- 5.2.3 If the selected Bidder fails to complete the due performance of the contract in accordance with the agreed terms and conditions

6. Penalty Terms

The Successful Bidder, following the execution of the Contract, will assume total responsibility for the fault free operation of the UPS / Batteries during the contract period. The following conditions shall be applicable for ensuring trouble-free maintenance:

- 6.1 It is the responsibility and obligation of the Bidder to provide immediate services in case of UPS breakdowns. The branches/offices of the Bank reserve the right to get the UPS repaired under the AMC by outside parties, if the bidder fails to provide services within one day (24 hours) of complaint. The Bank may claim compensation for this from the Bidder. The Bidder is liable to provide continued services even if the Bank uses third parties for repair work of the UPSs mentioned under the AMC.
- 6.2 If any issue is unattended for a period of more than 24 hours after receiving complaint (telephonic call or written) by the Bidder a sum of Rs.500/- per day is liable to be deducted from the AMC amount.
- 6.3 The Bidder shall provide a standby UPS of similar or higher capacity latest by next working day in case of delay in repair to the existing UPS systems. Otherwise, penalty of Rs.200/- per day will be will be directly deducted from AMC amount.
- 6.4 Under any circumstances, Branch should not be down because of UPS/Battery issue for more than 4 hours. Otherwise, Rs.100/- per hour will be deducted from the AMC amount.

7. Commercial Terms

- 7.1 Prices should be furnished item-wise with break-up of unit costs as per Commercial bid format Annexure -VII.
- 7.2 Prices quoted by the Bidder shall remain fixed during the Bidder's performance of the contract and will not be subject to variation on any account.
- 7.3 A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- 7.4 Price should not be indicated at any place in the Technical Bid. If the price is indicated in the technical bid, the entire bid will be summarily rejected.
- 7.5 Bids (commercial bid) shall be valid for a period of 180 days from the last date for submission of bids.
- 7.6 Bids shall be submitted strictly as per the format given in the bid and any addition / deletion / change in the format will be summarily rejected.
- 7.7 Bids without signature of authorized signatory of the bidder will be summarily rejected

8. Evaluation of Bids and Awarding the Contract

A two-envelope bidding Procedure (Technical Bid and Financial Bid in separate envelopes) will be adopted. Price should not be indicated at any place in the Technical Bid. If the price is indicated in the technical bid, the entire bid will be summarily rejected. The evaluation of Bids and awarding contract will be carried out as per the following criteria-

- 8.1 Evaluation of Bidder's Qualification Criteria: The Bank's evaluation of the technical bids will take into account the following factors and based on such evaluation a list of technically qualified bidders will be short-listed:
 - 8.1.1 Compliance of terms and conditions stipulated in the RFP duly supported by documentary evidence called for therein.
 - 8.1.2 Submission of duly signed Annexure – I, II, III, IV, V, VI, VII of the RFP.
- 8.2 Determination of L1 Bidder and Awarding of Contract: Bank will determine the L1 bidder through the commercial bid submitted by the bidders. The L1 bidder will be determined based on the lowest price quoted Annexure-VII
 - 8.2.1 There will be no negotiation on the price. As such bidders in their own interest should quote most competitive prices. The Bank reserves the right to reject the L1 bid if it finds the same as unreasonable.
 - 8.2.2 If for any reason the purchase order given to the L1 Bidder does not get executed or the L1 bidder backs out, the Bank will forfeit the EMD.
 - 8.2.3 Bank Reserves the right to split the order between L1 and L2 Bidder provided L2 bidder accepts the price quoted by L1 Bidder

9. General Terms & Conditions

9.1 Cost of Bid Document, Bid Security and Performance Guarantee Amount:

The bid should be accompanied by Bid document fees of Rs.1000/- (Rupees Thousand only) by way of a Demand Draft for the amount in favor of Bank of India, payable at Panaji, Goa which is non refundable irrespective of whether the tender is accepted and contract is awarded or not. The bid should also be accompanied by Bid Security fees of Rs.50,000/-

(Rupees Fifty Thousand only) by way of a Demand Draft for the amount in favor of Bank of India, payable at Panaji, Goa which is returnable post finalization of the L1 bidder. No interest will be paid on the said amount held by the Bank. Bids received without the Demand Draft mentioned above will be treated as Non-responsive and are liable for rejection. However, MSE bidder can apply for exemption for Tender fees/Bid Security after submitting valid exemption certificate issued by govt as per the latest circular or govt notification. Vendor to provide a self-declaration that they are eligible as per the said govt guidelines. All the supporting documents for exemption will be checked by the tender committee. Decision of the tender committee on acceptance of the exemption will be final.

The successful Bidder has to furnish Performance Guarantee Amount equal to 5% of the contract value and will be kept as Interest Free Deposit till the end of the contract period.

9.2 Liabilities of the Bank:

This invitation of quotes is not an offer of the Bank, but an invitation for Bidder's responses. No contractual obligations on behalf of the Bank, whatsoever, shall arise from the invitation process unless and until a formal contract is signed and executed by duly authorized officers of the Bank and the Bidder. However, until a formal contract is prepared and executed, this offer together, notification of award of contract and Bidder's written acceptance thereof shall constitute a binding contract with the successful bidder.

9.3 Ownership:

The invitation and all supporting documentation / templates are the sole property of the Bank and violation of this will be breach of trust and the Bank would be free to initiate any action deemed appropriate. The proposal and all supporting documentation submitted by the bidders shall become property of the Bank.

9.4 Furnishing of Information:

The Bidder is expected to examine all instructions, forms, terms and specifications in these documents. Failure to furnish all information required by the documents or to submit a bid not substantially responsive to the documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.

9.5 Format and Signing of Bids:

The original Commercial bids shall be typed and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the contract. The person or persons signing the bid shall initial all pages of the offer. The bidder along with the cost of bid documents should submit a letter attesting the signatures of the authorized official responsible for signing the bid documents.

9.6 Authentication of Erasures / Overwriting Etc:

Any inter-lineation, erasures, or overwriting shall be valid only if the person or persons signing the bid initial them.

9.7 Bank's Right to Accept or Reject any or all Bids:

Notwithstanding anything contained in any of the clauses, Bank hereby reserves its right to accept or reject any or all the bids and to annul the bidding process at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

9.8 Contacting the Bank:

Any effort by a Bidder to influence the Bank in its decisions on bid evaluation, bid comparison or contract award will result in the rejection of the Bidder's bid.

9.9 Assignment:

The Successful Bidder/s shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Bank's prior written consent.

9.10 Use of Contract Documents and Information:

The Successful Bidder shall not, without the Bank's prior written consent, disclose any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Bank in connection therewith, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.

9.11 Force Majeure:

Bidder shall not be liable for penalty or termination for default if and to the extent that the delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods and epidemics.

If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means of performance not prevented by the Force Majeure event. Similarly, Bank shall also be not liable for any delay or failure in providing required infrastructure or support to the bidder to perform its obligations under the contract where such delay or failure is the result of an event of Force Majeure.

9.12 Cancellation of Contract and Compensation:

The Bank reserves the right to cancel the contract of the selected Bidder and recover expenditure incurred by the Bank on the following circumstances. The Bank would provide 30 days' notice to rectify any breach/ unsatisfactory progress:

- 9.12.1 The selected Bidder commits a breach of any of the terms and conditions of the tender/contract
- 9.12.2 The selected Bidder becomes insolvent or goes into liquidation voluntarily or otherwise
- 9.12.3 The progress regarding execution of the contract, made by the selected Bidder is found to be unsatisfactory.
- 9.12.4 If deductions on account of liquidated Damages exceeds more than 5% of the total contract value.
- 9.12.5 If the selected Bidder fails to complete the due performance of the contract in accordance with the agreed terms and conditions

9.13 Indemnity:

The Bidder shall indemnify, protect and save the Bank against all claims, losses, damages, costs, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. by the Bidder. The Bidder shall always remain liable to the bank for any losses suffered by the Bank due to any technical error and negligence or fault on the part of the Bidder and the Bidder also indemnifies the Bank for the same in respect of the hardware supplied by him by executing an instrument to the effect on a Non-Judicial stamp paper that Bank may sustain on account of violation of patent, trademarks etc. by the Bidders.

9.14 Compliance to Bank's all Terms and Conditions:

Bidder has to submit Compliance Certificate (Annexure-I) stating that they will abide by all the terms and conditions stated in our Tender.

9.15 Ambiguity in Hindi Translation:

In case of any ambiguity in Hindi translation in this RFP, only English translation will be considered valid.

COMPLIANCE CERTIFICATE

(On the letterhead of bidder duly signed by an authorized signatory)

Date:

To:
The Zonal Manager
Bank of India, Goa Zonal office
IT Department, 1st Floor
Star House, Patto Plaza
Panaji, Goa-403001

Sir/Madam,

We have read the instructions appended and all terms and conditions and we understand that if any false information is detected at a later date, any future contract made between ourselves and Bank of India, on the basis of the information given by us can be treated as invalid by the Bank and we will be solely responsible for the consequences.

We agree that the decision of Bank of India, Goa Zone in selection of contractors will be final and binding to us. All the information furnished by me hereunder is correct to the best of my knowledge and belief.

We agree that we have no objection if enquiries are made about the work listed by us in the accompanying sheets.

We will abide by all the terms and conditions stated in this Tender.

Authorized Signatory
(Name)
Designation
Seal/Stamp of the Contractor
Date:

SELF-DECLARATION OF NON-BLACKLISTING

(On the letterhead of bidder duly signed by an authorized signatory)

Date:

To:
The Zonal Manager
Bank of India, Goa Zonal office
IT Department, 1st Floor
Star House, Patto Plaza
Panaji, Goa-403001

Sir/Madam,

We have not been barred/black-listed by any regulatory / statutory authority and we have the required approvals to be appointed as a service provider to provide the services to Bank. The documents and Information submitted are true and not false/fabricated.

Authorized Signatory
(Name)
Designation
Seal/Stamp of the Contractor
Date:

BIDDER'S DETAILS

(On the letterhead of bidder duly signed by an authorized signatory)

SL No.	Particulars	Details
a)	Name of the Company	
b)	Registered Address of the company	
c)	Location of the store/service center in Goa	
d)	Date of Establishment/ Incorporation	
e)	Contact details-	Name: Designation: Phone: Email: Website:
f)	Annual Turnover:	2021-2022: 2022-2023: 2023-2024:
g)	Net worth as on 31 / 03 / 2025	
h)	PAN number for Income Tax Purpose:GST Number: Beneficiary Bank Details Beneficiary Name: Beneficiary Account Number: Type of Bank Account (Current /OD/OCC/etc.)IFSC code: Beneficiary Bank Name & Branch Address:	

Authorized Signatory

(Name)

Designation

Seal/Stamp of the Contractor

Date:

ELIGIBILITY CRITERIA DECLARATION

(On the letterhead of bidder duly signed by an authorized signatory)

Date:

To:
The Zonal Manager
Bank of India, Goa Zonal office
IT Department, 1st Floor
Star House, Patto Plaza
Panaji, Goa-403001

Sir/Madam,

We have carefully gone through the contents of the above referred RFP and furnish the following information relating to Eligibility Criteria.

S.no	Eligibility Criteria	Documents to be submitted in conformity to eligibility criteria	Documents proof submitted (YES/NO)
1	The Bidder should be a reputed one with service center in Goa	Evidence confirming the same to be submitted	
2	The Bidder must have at least one service engineer dedicated to all the branches who will be contacted for any issue resolution	KYC and Employment ID card of the engineer to be submitted.	
3	Bidder for the UPS should be registered company in India as per Companies Act 1956/2013 and should be in business in the field for a minimum period of 3 years as on the date of the RFP.	Bidder to submit Certificate of Incorporation evidencing the same.	
4	Bidder should be an ISO 9001 certified company.	Latest Valid ISO Certificate should be submitted.	

5	Bidder should have registered an average turnover (exclusive of the turnover of associate companies /Parent companies) of at least Rs. 5 Crores (Five Crores) in the last 3 financial years	Bidder to submit Annual reports of 2021-22, 2022-23 and 2023-24. In case final audited accounts yet to be published, CA certified provisional results should be attached.	
6	The Bidder should have a previous UPS and Battery maintenance contract for at least three years with any Government Departments/ Public Undertaking/ Autonomous Body/ Corporates	Bidder to submit Purchase Orders	
7	The Bidder should not have been blacklisted by any PSB or Govt organization	Self-declaration to be submitted as per Annexure-II	
8	The Bidder must submit minimum three satisfactory performance certificates against latest UPS and Battery AMC services contracts completed (contract period of minimum 1 year), from Government Departments/ Public Undertaking/Autonomous Body/Corporates	Bidder to submit minimum three satisfactory performance certificates	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection.

Authorized Signatory
(Name)
Designation
Seal/Stamp of the Contractor
Date:

ESCALATION MATRIX

(On the letterhead of bidder duly signed by an authorized signatory)

Service Related issues

Sr. No.	Name	Designation	Mobile	Email
1		First level contact		
2		Second level Contact (If response not recieved in 4 Hours)		
3		Regional / Zonal Head(If response not recieved in 24 Hours)		
4		Country Head (If response not recieved in 48 Hours)		

Note: Please compulsorily attach the KYC forms (PAN Card/Aadhar Card) and Employment ID of the personnel mentioned in above table.

Authorized Signatory

(Name)

Designation

Seal/Stamp of the Contractor

Date:

ANNEXURE - VI

UPS & BATTERY INVENTORY

The below mentioned inventory is tentative. Successful Bidder should deploy their service engineer to all the branches of our zone and update the inventory.

SR.NO.	BRANCH	UPS CAPACITY	UPS AMC/ Warranty	BATTERY QTY	BATTERY RATING	BATTERY TYPE	BATTERY AMC/ Warranty
1	AQUEM	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
2	AQUEM E-GALLERY	3KVA	WARRANTY	6	65AH	SMF	WARRANTY
3	ARAMBOL	5KVA	AMC	10	100AH	TUBULAR	AMC
4	BAMBOLIM	5KVA	AMC	10	110AH	TUBULAR	AMC
5	BATIM	5KVA	WARRANTY	10	100AH	TUBULAR	AMC
6	BICHOLIM	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
7	CAMPAL	10KVA	AMC	15	100AH	TUBULAR	AMC
8	CAMPAL E-GALLERY	3KVA	WARRANTY	8	42AH	SMF	WARRANTY
9	CAMPAL	10KVA	AMC	15	100AH	TUBULAR	AMC
10	CANACONA	5KVA	AMC	10	100AH	TUBULAR	AMC
11	CHANDOR	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
12	CHINCHINIM	5 KVA	WARRANTY	10	100AH	SMF	WARRANTY
13	CHINCHINIM E GALLERY	3 KVA	WARRANTY	6	65AH	SMF	WARRANTY
14	COLLEM	3KVA	AMC	6	120AH	TUBULAR	AMC
15	COLLEM CRM	3KVA	AMC	6	65AH	SMF	AMC
16	COLVA	5KVA	AMC	10	100AH	SMF	AMC
17	CUNCOLIM	5KVA	AMC	10	110AH	TUBULAR	AMC
18	CURCHOREM	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
19	CURCHOREM CRM	3KVA	WARRANTY	6	42AH	SMF	AMC
20	DONA PAULA	5KVA	AMC	10	105AH	TUBULAR	AMC
21	FATHORDA	5KVA	AMC	10	110AH	TUBULAR	AMC
22	FATHORDA -E GALLERY	3KVA	WARRANTY	6	65AH	SMF	AMC
23	GANESHPURI	3KVA	AMC	6	100AH	SMF	WARRANTY
24	HEADLAND SADA	5KVA	WARRANTY	10	100AH	TUBULAR	AMC
25	HONDA	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
26	KUNDAIM	3KVA	AMC	6	100AH	SMF	AMC
27	KUNDAIM E GALLERY	2KVA	WARRANTY	6	100AH	SMF	AMC
28	MANDREM	5KVA	AMC	10	100AH	SMF	WARRANTY

29	MANDUR	6KVA	AMC	10	100AH	TUBULAR	AMC
30	MAPUSA	10KVA	AMC	30	105AH	TUBULAR	AMC
31	MAPUSA	10KVA	AMC	30	100AH	TUBULAR	AMC
32	MARCELA	5KVA	AMC	10	100AH	TUBULAR	AMC
33	MARGAO	10KVA	AMC	20	100AH	TUBULAR	AMC
34	MARGAO	10KVA	AMC	20	100AH	TUBULAR	AMC
35	MAYEM	5KVA	AMC	10	100AH	SMF	WARRANTY
36	MIRAMAR	5KVA	AMC	10	100AH	SMF	AMC
37	NACHINOLA	3KVA	WARRANTY	6	100AH	SMF	WARRANTY
38	NAVELIM	3KVA	WARRANTY	6	100AH	SMF	WARRANTY
39	NERUL	6KVA	AMC	10	110AH	TUBULAR	AMC
40	PONDA	5KVA	WARRANTY	10	100AH	TUBULAR	AMC
41	PONDA	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
42	PONDA E-GALLERY	3KVA	WARRANTY	6	65AH	SMF	WARRANTY
43	PORVORIM	5KVA	AMC	10	100AH	SMF	WARRANTY
44	QUEPEM	5KVA	WARRANTY	10	100AH	TUBULAR	AMC
45	SALIGAO	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
46	SALIGAO	5KVA	AMC	10	110AH	TUBULAR	AMC
47	SANCOLE	5KVA	AMC	10	100AH	TUBULAR	AMC
48	SANQELIM	3KVA	AMC	6	100AH	TUBULAR	AMC
49	SANQELIM CRM	3KVA	AMC	6	100AH	SMF	AMC
50	SHIRODA	7.5KVA	AMC	12	100AH	SMF	WARRANTY
51	SIOLIM	5KVA	AMC	10	100AH	TUBULAR	AMC
52	TALEIGAO	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
53	TISK-USGAO	5KVA	AMC	10	100AH	SMF	WARRANTY
54	TIVIM	5KVA	AMC	10	100AH	TUBULAR	AMC
55	UTORDA	5KVA	AMC	10	100AH	SMF	WARRANTY
56	VALPOI	3KVA	AMC	6	110AH	TUBULAR	AMC
57	VARCA	3KVA	WARRANTY	6	100AH	SMF	AMC
58	VASCO	10 KVA	AMC	20	100AH	SMF	AMC
59	VASCO	10 KVA	AMC	20	100AH	SMF	AMC
60	VASCO E-GALLERY	6 KVA	AMC	10	100AH	SMF	AMC
61	VELIM	5KVA	WARRANTY	10	100AH	SMF	WARRANTY
62	VERNA	5KVA	WARRANTY	10	100AH	SMF	AMC
63	ZONAL OFFICE	60KVA	AMC	30	100AH	SMF	AMC
64	ZONAL OFFICE	60KVA	AMC	30	120AH	SMF	AMC
65	ZONAL OFFICE	60KVA	AMC	30	120AH	SMF	AMC
66	ZONAL OFFICE	5KVA	WARRANTY	10	42AH	SMF	WARRANTY
67	ZONAL OFFICE	5KVA	WARRANTY	10	42AH	SMF	WARRANTY

COMMERCIAL BID FORMAT

(On the letterhead of bidder duly signed by an authorized signatory)

PART-I: UPS AMC RATE

Sr. No.	Capacity	Per UPS Rate	Quantity	Total Cost
A	B	C	D	E=(C*D)
1	2 KVA		1	
2	2 KVA (under Warranty)		1	
3	3 KVA		7	
4	3 KVA (under Warranty)		9	
5	5 KVA		18	
6	5 KVA (under Warranty)		17	
7	6 KVA		3	
8	6 KVA (under Warranty)		1	
9	7.5 KVA		1	
10	7.5 KVA (under Warranty)		1	
11	10 KVA		8	
12	10 KVA (under Warranty)		1	
13	60 KVA		3	
14	60 KVA (under Warranty)		1	
TOTAL UPS AMC COST (PART - I)				

PART-II: BATTERY AMC RATE

Sr. No.	Particulars	Per UPS Rate	Quantity	Total Cost
A	B	C	D	E=(C*D)
1	Tubular Battery		318	
2	Tubular Battery (under Warranty)		1	
3	SMF / Dry Cell Battery		212	
4	SMF/ Dry Cell Battery (under Warranty)		226	
TOTAL BATTERY AMC COST (PART- II)				

PART-III: TOTAL COST

TOTAL COST (PART-III) = TOTAL UPS AMC COST (PART - I) + TOTAL BATTERY AMC COST (PART- II)

Terms & Conditions:

- **TOTAL COST (PART-III)** will be considered for deciding the L1 Bidder.
- The Quantity mentioned above is indicative only to arrive at the L1.
- Before execution of contract agreement, Physical verification of all UPS/Batteries has to be done by successful L1 Bidder at their own cost and thus the quantities mentioned in the Annexure-VII may either be increased or reduced and accordingly the total contract value will also undergo change.
- Post physical verification, if any UPS is found with capacity other than the ones mentioned above, unit rate of the UPS capacity closest to it would be considered.
- Any Commercial Bid not in conformity with the above format or incomplete in any respect will be rejected / disqualified by the Bank.
- All the commercial value should be quoted in Indian Rupees. All items should be mandatorily quoted.
- The prices quoted by the bidder shall include all applicable costs and taxes like customs duty, excise duty, import taxes, freight, forwarding, insurance, delivery, installation, training etc. at the respective delivery location of the bank but exclusive of only applicable GST, which shall be paid/ reimbursed on actual basis on production of bill.
- Bank will deduct applicable TDS, if any, as per the law.
- Bank reserves the right to reject all or any of the Bids submitted without assigning reason to the Bidders

Authorized Signatory

(Name)

Designation

Seal/Stamp of the Contractor

Date: